

Navy Federal Credit Union®

Payment Reminder Terms and Conditions

How We May Contact You

If you provide a mobile phone number, Navy Federal Credit Union has your permission to contact you at that number about all your Navy Federal accounts, including account servicing and collection purposes. We may contact you for non-marketing purposes in any way, including automated calls, text messages, and/or pre-recorded or artificial voice messages. Message and data rates may apply from your carrier. For purposes of account servicing, we may also contact you by sending you payment reminder alerts via automated calls and text messages. If you have questions about payment reminder alerts, text “**HELP**” to 37531 or call 1-800-336-3767. To stop receiving text messages for this service on your mobile phone number, text “**STOP**” to 37531. Wireless service providers and carriers are not liable for delayed or undelivered messages. Message frequency varies by account and/or preferences.

If you provide an email address, Navy Federal has your permission to send you email messages using an automatic emailing system for commercial or transactional purposes.

Privacy Policy

https://www.navyfederal.org/pdf/publications/NFCU_198_PrivacyPolicy.pdf